

## ISO 9001:2015 - What to Expect?

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This report summarizes some of the changes that we may see in the upcoming ISO 9001:2015 revision scheduled to be released end of the year 2015. Our summary is based on the most recent Draft International Standard released in May 2014. It is our intention to provide our customers with the latest updates in the standards. However, the final standard is subject to change as it continues to go through review and revision process.

### 1. **Basic Principles of Quality Management System Rationalized:**

The revised standard will have seven basic principles of QMS as compared to eight of them at present. The principle of “System Approach” has been removed as it is considered one of the inherent parts of formulating the management system. Additionally, the principle of “Mutually Beneficial Relationship” will be termed as “Relationship Management”.

### 2. **Addition of Clauses to the Standard:**

The Standard is being restructured to have ten clauses as compared to eight at present. The new clauses likely to be introduced are:

- Clause 5 termed as “Leadership” will cover Management Responsibility
- Clause 9 termed as “Performance Evaluation” will cover Internal Audits and Management Review.

### 3. **Changes for Improved Interpretation:**

Clause 4 will now provide better understanding of

- Organization and its context such as internal & external issues related to the organization
- Requirements of not only customers but all interested parties such as users and suppliers and agencies related to supply of products.

### 4. **Improved Process Approach:**

The Standard will now focus more on those processes that directly affect organizations’ products and services as outputs.

### 5. **Introduction of Risk Management:**

Risk Management is a pro-active measure to eliminate or control potential risks. It primarily involves identifying potential threat areas at the planning stage so that the risks can be effectively managed even before they occur.